

TOWN OF BROWNVILLE

November 15, 2010

Anthony Glidden
SiteWerx
17 Bishop Drive
Hermon, Maine 04401

Dear Anthony,

As we discussed last week, please do not hesitate to use the Town of Brownville as a reference for potential clients. Over the last several months, we have enjoyed the opportunity to work with you and your crew to upgrade several miles of water transmission lines throughout Brownville Junction. Throughout the project your work has remained of the highest quality and we've appreciated the enthusiasm with which you and John Milligan approached the inevitable issues that arose. Your prompt, reasonable, and evenhanded response to these issues ensured that nothing escalated beyond very minor concerns that were ultimately resolved to everyone's satisfaction.

While I am happy that you managed to keep my Operations Director, engineer, and funders happy, the way that your crew approached my community members was truly amazing. For a project that began with significant controversy, we were able to build a great deal of public good will through an undertaking that, by its very nature, would create inconvenience to our residents. Your careful attention to detail, maintaining as clean and orderly an area as possible, and taking the time to interact with residents made all of the difference during this project.

We greatly appreciate the extra time and attention that you've given to this job. At this point, everything looks great and all folks are very happy with the results. I would not hesitate to recommend SiteWerx as a company that stands behind its word and goes the extra mile to produce a high quality work product while making public safety and satisfaction a priority. I look forward to the opportunity to do business with you and your company in the future.

Sincerely,


Sophia Leotsakos Wilson
Town Manager

586 Main Road
Brownville, Maine 04414

PHONE (207) 965-2561
FAX (207) 965-8768